

MESSAGING SERVICES FOR UNIQUELY IDENTIFIED MAIL**Cross Reference to Related Applications**

Reference is made to commonly assigned copending patent application, Attorney Docket No. F-183 filed herewith entitled "Recipient Elected Messaging Services" in the names of Ronald P. Sansone, Robert A. Cordery and Donald G. Mackay; Attorney Docket No. F-236 filed herewith entitled "Sender Elected Messaging Services" in the names of Ronald P. Sansone, Robert A. Cordery and Donald G. Mackay; Attorney Docket No. E-984 filed herewith entitled "Messaging Services For The Visually Impaired" in the name of Ronald P. Sansone; Attorney Docket No. E-986 filed herewith entitled "Recipient Elected Messaging Services For Mail That Is Transported In Trays Or Tubs" in the name of Ronald P. Sansone; Attorney Docket E-987 filed herewith entitled "Method For Determining If Mail Contains Life Harming Materials" in the name of Ronald P. Sansone; and Attorney Docket No. E-988 filed herewith entitled "Method For A Carrier To Determine The Location Of A Missing Person" in the name of Ronald P. Sansone.

Field of the Invention

The invention relates generally to the field of mail delivery systems and, more particularly, to systems that may deliver mail by physical and/or electronic means.

Background of the Invention

People have directly transmitted information from one person to another. Information was first transmitted by spoken word and later by the written word. Writings enabled people to transmit information by messengers from a location in which the sender of the writing was present to another location where the receiver was present. In time, postal services were developed in which a person would deliver letters to the post office in one city, and an agent of the post office would deliver that letter to a post office in another city, where the letter mail would be picked up by the person to whom the letter was sent.

Ever since the numeric codification of streets and buildings received general acceptance, an individual's name and household postal address have been linked. The sender of a letter or package would deliver a letter or package to the post that had the correct recipient postal address, and the post would deliver the letter or package to the numeric street address of the recipient of the letter or package. A correct recipient postal address for the delivery of the letter or package to the recipient included the name of the recipient; the street address of the recipient; the city and state of the recipient; and the zip code of the recipient. Thus, the correct recipient postal address is usually the actual location of the recipient.

Typically, it takes the post three to five days to deliver letters and/or packages to a recipient. Sometimes, recipients of letters and packages like to know what letters and packages they are going to receive before they receive them. For instance, if someone is going on a trip, they may want to receive their bills, i.e., credit card, electric, gas, oil,

hospital, doctor, etc., before they leave on the trip so that they may pay the bills before a finance charge for late payment of the bill is applied to their account. Someone may also want to receive a package before they go on a trip so that they may take the contents of the package on the trip. The recipient may also want to delay delivery of a particular letter or package until they return from their trip. The reason for the foregoing may be that the recipient does not want to retrieve the letter or package at the post office or have the letter or package waiting at a vacant house.

Summary of the Invention

This invention overcomes the disadvantages of the prior art by providing a method that enables the recipient to receive notification of the letters, flats and/or packages (mail) that the recipient is going to receive prior to the delivery of the mail. The recipient is then able to inform a post or courier i.e., Federal Express®, Airborne®, United Parcel Service®, DHL®, etc., of the manner in which the recipient would like the mail delivered. The post and courier hereinafter will be referred to as "carrier". The invention also allows the carrier to uniquely identify each piece or parcel of mail (even if they are from the same sender to the same recipient on the same day) so that the mail may be more easily identified by the carrier, sender and the recipient. For instance, the recipient may want the mail physically delivered to their house faster or slower, or the mail physically redirected to the recipient's temporary address, or physically delivered to the recipient's agent, or physically delivered to the recipient's attorney, or physically returned to the mailer, or have the carrier open the physical mail and have the carrier e-

mail or fax the contents of the mailpiece to the recipient and/or parties designated by the recipient.

This invention accomplishes the foregoing by depositing with the carrier mail containing the recipient's name and physical address and the sender's name and address; placing a unique number on the mail; capturing the name, physical address of the recipient and the sender, and the unique number; translating the name and physical address of the recipient into an e-mail address; notifying the recipient of the availability of the deposited mail by the unique number assigned to the mail; notifying the carrier of the manner in which the recipient would like the mail delivered; and delivering mail to the recipient in the manner specified by the recipient to the carrier.

Brief Description of the Drawing

Fig. 1A is a drawing of a metered mailpiece;

Fig. 1B is a drawing of a permit mailpiece;

Fig. 1C is a drawing of a stamped mailpiece;

Fig. 1D is a drawing of a flat or package that is going to be delivered by a carrier;

Figs. 1A-1D show various methods of evidence for the payment of postage. It will be obvious to one skilled in the art that additional methods of evidence for the payment of postage exist.

Fig. 1E is a drawing of a metered mailpiece, that has been metered with a digital meter that affixes a unique number to the mailpiece;

Fig. 1F is a drawing of a metered mailpiece, that has been metered with a personal computer meter that affixes a unique number to the mailpiece;

Fig. 2 is a drawing showing how this invention may be used by a post in the processing of letter mail;

Fig. 3 is a drawing showing how this invention may be used by the post and/or a courier in the processing of flats and packages;

Fig. 4 is a drawing of the information that appears on one or more of receiving devices 36 and

Fig. 5 is a drawing of major mailer site 90.

Detailed Description of the Preferred Embodiment

Referring now to the drawings in detail and more particularly to Fig. 1A, the reference character 11 represents a mailpiece that has a sender address field 12, a recipient address field 13 and a postal indicia 14. Mailpiece 11 also contains a unique number 110. Unique number 110 may be in the form of numbers, letters or alphanumeric characters. Number 110 may also take the form of a unique bar code or other coded graphic. Number 110 is affixed to mailpiece 11 by the post. The manner in which number 110 is affixed to mailpiece 11 hereinafter will be described in the description of Fig. 2.

Fig. 1B is a drawing of a permit mailpiece. Mailpiece 15 has a sender address field 16, a recipient address field 17 and a permit 18. Mailpiece 15 also contains a unique number 110. Unique number 110 may be in the form of numbers, letters or alphanumeric characters. Number 110 may also take the form of a unique bar code or other coded graphic. Number 110 is affixed to mailpiece 15 by the post. The manner in which number 110 is affixed to mailpiece 15 hereinafter will be described in the

description of Fig. 2.

Fig. 1C is a drawing of a stamped mailpiece. Mailpiece 19 has a sender address field 20, a recipient address field 9 and a stamp 10. Mailpiece 19 also contains a unique number 110. Unique number 110 may be in the form of numbers, letters or alphanumeric characters. Number 110 may also take the form of a unique bar code or other coded graphic. Number 110 is affixed to mailpiece 19 by the post. The manner in which number 110 is affixed to mailpiece 19 hereinafter will be described in the description of Fig. 2.

Fig. 1D is a drawing of a flat or package that is going to be delivered by a carrier. Package or flat 40 has a label 39 affixed thereto. Label 39 has a sender address field 41, a recipient address field 42 and may have other sender information, i.e., the sender's phone number 44. Indicia 43 is affixed to label 39. Indicia 43 may be a postal indicia or courier symbology. Package 40 also contains a unique number 111. Unique number 111 may be in the form of numbers, letters or alphanumeric characters. Number 111 may also take the form of a unique bar code or other coded graphic. Number 111 is affixed to package or flat 40 by printer 121 (Fig. 3) or preprinted on label 39.

Fig. 1E is a drawing of a metered mailpiece that has been metered with a digital meter that affixes a unique number to the mailpiece. Mailpiece 113 has a sender address field 114 and a recipient address field 115. A metered indicia 112 is affixed to mailpiece 113. Indicia 112 contains a unique number 135.

Fig. 1F is a drawing of a metered mailpiece that has been metered with a personal computer meter that affixes a unique number to the mailpiece. Indicia 139 may be a two dimensional bar code 140, that may contain unique number 141.

Fig. 2 is a drawing showing how this invention may be used by a post in the processing of letters. Letter mail that is deposited in trays 6 and delivered to the post is read by reader 23. Collection letter mail may be metered letter mail that is produced at a mailer site 7 or a sender household 8 by a postage meter or a personal computer meter; stamped mail; or permit mail. Collection letter mail is placed in collection mail input 21, i.e., mail boxes or delivered to the United States Postal Service unsorted. Collection letter mail is sent to advanced facer canceller (hereinafter "AFCS") 22. AFCS 22 first faces the letter mail. Then AFCS 22 electronically identifies and separates prebarcoded mail, handwritten addresses and machine-imprinted address pieces for faster processing through automation. A printer 120 or AFCS 22 will print unique number 110 on mailpieces 11, 15 and 19 (Figs 1A, 1B, 1C). Unique number 110 may contain the serial number of printer 120 plus a unit count of the mailpiece printed or the serial number of AFCS 22 plus a unit count of the mailpiece printed. Letter mail that AFCS 22 determines is optical character readable is sent to multi-line optical character reader/code printer (hereinafter "MLOCR") 23. Reader 23 reads the entire address on the letter mail; sprays a bar code on the mail; and then sorts the mail. Letter mail that is able to be scanned and sorted by reader 23 is sent to bar code sorter/code printer 24. Letter mail that the mailer has prebarcoded and contains a facing identification mark is sent to bar code sorter/ code printer (hereinafter "BCS") 24.

Trayed mail 82 (mail in which the sender is entitled to discounts) that is produced at a major mailer site 90 (Fig. 5) is sent to a delivery bar code sorter/code printer (hereinafter "BCS") 25 or a carrier sequence bar code sorter/code printer (hereinafter "CSBCS") 26. Sorters 25 and 26 sort the letter mail in the order that the mail is going to be delivered by postal carrier 27. Letter mail that AFCS 22 determines is not optical character readable is sent to bar code sorter/code printer 28. Letter mail that AFCS 22 obtains electronic images from and letter mail that reader 23 obtains electronic images from transfers the electronic images to remote bar code system (hereinafter RBCS") 32. System 32 matches the look up zip code for the letter mailpieces from AFCS 22 and merges them. System 32 electronically transmits the bar code information to sorter 28 where the bar code information is sprayed on the mailpieces. Letter mail that is able to be scanned and sorted by sorters 24 and 28 is sent to a delivery bar code sorter 25. Sorters 25 and 26 sort the letter mail in the order that the mail is going to be delivered by postal carrier 27, or hold the mail for recipient diversion for a specified period of time in divert mail options rerouting controller 62.

Letter mail that can not be scanned and sorted by sorters 24 and 28 is sent to letter sort machine (hereinafter "LSM") 29. Letter mail that can be sorted by LSM 29 is sent to postal hand casing 30. Postal hand casing 30 is the process in which the postal carrier sorts the letter mail in the order that the letter mail is going to be delivered by postal carrier 27. Letter mail that can not be sorted by LSM 29 is sent to manual process 31. Manual process 31 attempts to classify the previously rejected mailpiece to: redirect the mailpiece; declare the mailpiece dead; or manually re-code the mailpiece for redelivery. Then the mailpieces that have not been processed in manual lookup and

scan sortation process 31 are sent to dead letters 33. In process 31 an operator may determine the address of the recipient and produce a label to be placed on the letter mail. Then the letter mail would go to postal hold casing 30 where the mail is sorted in the order that the mail is going to be delivered by postal carrier 27.

5 Letter mail that can not be faced and cancelled by AFCS 22 is sent to manual process 31. Manual process 31 attempts to classify the previously rejected letter mailpiece to redirect the mailpiece; declare the mailpiece dead; or manually re-code the mailpiece for redelivery. Then the letter mail that manual process 31 is able to classify is sent to postal carrier casing 30 before it is delivered by postal carrier 27.

10 RBCS 32 electronically transmits the bar code information that represents the destination of the letter mailpiece and the party to whom the mailpiece is to be delivered and the image of the face of the mailpiece to data center 34. The aforementioned scanners scan all of the information appearing on the face of the letter, i.e., the sender's name and address 12 (Fig. 1A), the recipient's name and address 13 and postal indicia 15 14. The scanned information is transferred to accept process images 52. Then the information is sent to encode, sort, store 53. At this point, the recipient's physical address is verified by checking postal address data base 54, and the recipient's e-mail address is determined from e-mail data base 55. Temporary data base 56 is then searched to determine whether or not the recipient has left any forwarding addresses. 20 Encode 53 then encodes and sorts the information obtained from data bases 54, 55 and 56.

The aforementioned encoded and sorted information is stored in mail image data base 57. Then the mail image information is sent to manage mail image 58 where the

various options and the costs associated therewith that the recipient may have for delivering the information contained in the letter is determined. Then the mail images and options that the recipient has for receiving the letter is sent to images 59, where the information appearing on the face of the letter in alphanumeric and graphic form and the options in alphanumeric and graphic form the recipient has for receiving the letter are transmitted to receiving device 36 (personal computer, television, facsimile machine, personal data assistant, etc.), which is located at the recipient's business or household 35. The options that the recipient has for diverting the letter are described in the description of Fig. 4.

The recipient may use device 36 (personal computer, facsimile machine, personal data assistant, etc.) located at the recipient's business or household 35 to inform receive and process user options 61, located at data center 34, of the manner in which the letter mail should be delivered. The recipient may also use a touch tone and/or voice telephone 87 to inform options 61 of the manner in which the recipient would like the letter mail displayed on the receiving device 36, i.e., television delivered. For instance, the recipient may want the letter mail physically delivered to the recipient's house faster or slower, or the letter mail physically redirected to the recipients temporary address, or physically delivered to the recipient's agent, or physically delivered to the recipient's attorney, or physically returned to the mailer, or have the post open the letter mail and have the post e-mail or fax the contents of the letter mail to the recipient and/or parties designated by the recipient.

At this juncture, the recipient may inform options 61 via a device 36 of the manner in which the recipient would like the letter mail processed. Options 61 will then

inform the recipient via device 36 of the cost to the recipient to process the letter mail in the manner selected by the recipient. The recipient may then inform the post to deliver the letter mail in the manner selected by the recipient. The recipients selected manner of letter mail processing is forwarded to options rerouting controller 62. If the post
5 specified time to deliver the letter mail has not been reached the letter mail is sent to recipient options 64 and delivered in the manner selected by the recipient in route mail options 65. Then options 65 informs manage mail data base 58 to archive the image and also to notify bill sender and pay carriers 66 to bill the recipient and pay the post. At this point the next letter mail image is ready to be processed.

10 The letter mail may then be delivered to the recipient at mail box 37 at a faster or slower rate than that selected by the sender; held by the post for a specified amount of time and then delivered to an address specified by the recipient; opened, and the contents of the letter mail faxed to recipient's selected fax numbers; opened, and the contents of the letter mail faxed to recipient's selected fax numbers and then the letter mail may be
15 delivered to the physical address specified by the recipient; opened, and the contents of the letter mail e-mailed to recipient's selected e-mail addresses; or opened, and the contents of the letter mail e-mailed to recipient's selected e-mail addresses, and then the letter mail may be delivered to the physical address specified by the recipient. The recipient may also have instructed the post to return the mail to the sender, to destroy
20 the mail, or to recycle the paper in the letter mail. Options 61 will also send the cost of the recipient selected manner of delivery to bill recipient 66 so that data center 34 may inform the post to debit the recipients account or send a bill to the recipient.

Fig. 3 is a drawing showing how this invention may be used by a post or courier

in the processing of packages and flats. Packages and flats are deposited with the carrier at 50. Printer 121 will print unique number 111 on label 39 of the package or flat (Fig. 1D). Unique number 111 may contain the serial number of printer 121 plus a unit count of the number of unique numbers printed by printer 121. Packages and flats are scanned by scanner/coder 51. Scanner/coder 51 scans all of the information appearing on the face of the package or flat, i.e., (from Fig. 1D) the sender's address 41, the sender's phone number 44, the recipient's address 42 and courier symbology 43. The scanned information is coded, formatted and sorted, and the physical flat or package is sent to internal routing for physical delivery of the package or flat 63. The aforementioned information is transferred to accept process images 52, which is located at data center 34. Then the information is sent to encode, sort, store 53. At this point, the recipient's physical address is verified by checking postal address data base 54, and the recipient's e-mail address is determined from e-mail data base 55. Temporary data base 56 is then searched to determine whether or not the recipient has left any forwarding addresses. Encode 53 then encodes and sorts the information obtained from data bases 54, 55 and 56.

The aforementioned encoded and sorted information is stored in mail image archive data base 57. Then the package or flat image information is sent to manage mail image 58 where the various options and the costs associated therewith that the recipient may have for delivering the information contained in the package or flat are determined. Then the mail images and options that the recipient has for receiving the package or flat are sent to images 59, where the information appearing on the face of the package or flat in alphanumeric and graphic form and the options in alphanumeric

and graphic form the recipient has for receiving the package or flat are transmitted to receiving device 36 (personal computer, television, facsimile machine, personal data assistant, etc.), which is located at the recipient's business or household 35. The recipient may use device 36 (personal computer, facsimile machine, personal data assistant, etc.) located at the recipient's business or household 35 to inform receive and process recipient options 61, located at data center 34, of the manner in which the package or flat should be delivered. The recipient may also use a touch tone and/or voice telephone 87 to inform options 61 of the manner in which the recipient would like the package or flat displayed on the receiving device 36, i.e., television delivered. For instance, the recipient may want the package or flat physically delivered to the recipients house faster or slower, or the package or flat physically redirected to the recipients temporary address, or physically delivered to the recipients agent, or physically delivered to the recipients attorney, or physically returned to the mailer, or have the post open the package or flat and have the post e-mail or fax the contents of the package or flat to the recipient and/or parties designated by the recipient.

At this juncture, the recipient may inform options 61 via a device 36 of the manner in which the recipient would like the package or flat processed. Options 61 will then inform the recipient via device 36 of the cost to the recipient to deliver the package or flat in the manner selected by the recipient. The recipient may then inform the carrier to deliver the package or flat in the manner selected by the recipient. The recipient's selected manner of package or flat delivery is forwarded to options rerouting controller 62. If the carrier's specified time to deliver the package or flat has not been reached, or the package or flat is at internally routing for physical processing 63, the package or flat

will be sent to recipient options 64 and delivered in the manner selected by the recipient in route mail options 65. Then options 65 informs manage mail data base 58 to archive the image and also to notify bill sender and pay carriers 66 to bill the recipient and pay the carrier. At this point, the next package or flat image is ready to be processed.

5 The package or flat may then be delivered to the recipient at mail box 37 at a faster or slower rate than that selected by the sender; held by the courier for a specified amount of time and then delivered to an address specified by the recipient; opened, and the contents of the package or flat faxed to recipient's selected fax numbers; opened, and the contents of the package or flat faxed to recipient's selected fax numbers and, then the package or flat may be delivered to the physical address specified by the recipient; opened, and the contents of the package or flat e-mailed to recipient's selected e-mail addresses; or opened, and the contents of the package or flat e-mailed to recipient's selected e-mail addresses, and then the package or flat may be delivered to the physical address specified by the recipient. The recipient may also have instructed the post or courier to return the mail to the sender or to destroy the contents of the package or flat or recycle the contents of the package or flat. Options 61 will also send the cost of the recipient's selected manner of delivery to bill recipient 66 so that the carrier may debit the recipient's account or send a bill to the recipient.

Fig. 4 is a drawing of the information that appears on one or more of receiving devices 36. The information may appear on the display of a personal computer, the screen of a television set, or paper 70 printed by a printer or facsimile machine. An image of the face of a letter mail is shown at 71 and 72, and an image of the face of a flat or package is shown at 73. Data associated with letter mail 71 is shown at 74 and

data associated with letter mail 72 is shown at 75. Data associated with package or flat 73 is shown at 76. The options that the recipient has for diverting the mail is shown at 77, and the time that the recipient would like delivery is shown at 78. The unique number 110 shown on letter 71 is also shown at 125, and the unique number 112 shown on letter 72 is also shown at 126. The unique number 111 shown on the face of package or flat 73 is also shown at 125.

Fig. 5 is a drawing of major mailer site 90 that is used in the production of mailpieces for trays 82 (shown in Fig. 2). A mainframe computer 91 is located at site 90. Computer 91 performs preprocessing of the mailpiece by controlling the content and composition of the mailpiece as well as the address management, presortation postal requirements and postal process bar code requirements. Computer 91 is coupled to postal address data base 92, postal discount rules 93 and tray routes database 94. Computer 91 utilizes data base 92, rules 93 and data base 94 to instruct content printer 96 to print the material that is required for the mailing, i.e., information appearing on the face of the mailpiece, and material that is going to be inserted into the mailpiece. Insertor and meter 97 inserts the material into the correct mailpiece, seals the mailpiece, applies the correct postage to the mailpiece, places the mailpiece in the proper tray 82 and prepares documentation for the mailpieces in tray 82. Meter 97 may be an electronic meter that affixes an indicia containing a unique number to each mailpiece that is going to be placed in tray 82. An optional printer 130 may affix a unique number to the mailpieces in tray 82 before the mailpieces are placed in tray 82. The unique number printed by optional printer 130 may contain the serial number of printer 130 plus a unit count of the number of unique numbers printed by printer 130.

Computer 91 will cause tray label printer 101 to print a label according to mail
traying process 100 for the tray 82 that inserter and meter 97 is filling. Then the trays
82 containing the mailpieces go to tray routing and booking process 102 and shipping
process 103. When the trays 82 are in shipping process 103, postal discount
5 acceptance printer 104 will be instructed by computer 91 to print the proper postal
documentation for the mailpieces in tray 82. After process 103 places the proper
documentation in trays 82, trays 82 are ready to be shipped to delivery bar code
sorter/code printer 25 or sequence bar code sorter/code printer 26 (Fig. 2).

The above specification describes a new and improved method that enables a
10 recipient to inform a carrier of the manner in which the recipient would like mail
containing a unique number delivered. It is realized that the above description may
indicate to those skilled in the art additional ways in which the principles of this invention
may be used without departing from the spirit. Therefore, it is intended that this
invention be limited only by the scope of the appended claims.